

Exhibit 19  
Sample Customer Rate Increase Letter

VP Inc.  
PO Box 1785  
Sandpoint, ID 83864-0903

## CUSTOMER NOTICE

February 15, 2024

VP Inc. has filed an application with the Idaho Public Utilities Commission (IPUC) requesting approval of a rate increase to be effective July 1, 2024. The Company is proposing to increase overall revenue by \$10,451. This represents an overall increase of 21.5%.

This rate increase is deemed necessary and prudent to enable ongoing maintenance and operation of existing infrastructure and allow for a reasonable rate of return on investment.

If approved, a residential customer would see the monthly bill increase to \$55.00. This application is a proposal, subject to public review and a Commission decision.

A copy of the application is available for review at the offices of the Commission and VP Inc. The application may also be viewed on the IPUC web site at [www.puc.idaho.gov](http://www.puc.idaho.gov). The application and other case information may be found by clicking on the "WATER" icon, then on "OPEN CASES" and scroll down to Case No. VPI-W-24-01.

Interested parties may submit written comments to the Idaho Public Utilities Commission.

- File comments electronically via the Commission website at: [www.puc.idaho.gov](http://www.puc.idaho.gov). (Look for the case comment form under "CONSUMERS" on the home page.
- Email comments to: [secretary@puc.idaho.gov](mailto:secretary@puc.idaho.gov)
- Comments may also be submitted by email on the IPUC web site by clicking on the "CONTACT US" link.
- Mail comments to:  
**Idaho Public Utilities Commission**  
**PO Box 83720**  
**Boise, ID 83720-0074.**

When submitting comments, please refer to Case No. VPI-W-24-01.